

purpose

Access Community Health Services is an organization where everyone works together to continuously improve patient care through a holistic approach in which the patient becomes a partner in health maintenance and disease prevention, resulting in a better quality of life.

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You are at the center of your medical home team.

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A Patient Centered Medical Home Prioritizes:

- Wellness, prevention, and patient education
- Use of an Electronic Health Record (EHR) with ePrescribing
- Better communication and data sharing between primary care providers, specialists, and hospitals
- Improved access, coordination, and use of community services
- Prevention of unnecessary testing, imaging, therapies, and emergency visits and hospitalizations

locations

Access Family Dental 662-651-7111
60024 Olive St • Smithville, MS 38870
Mon–Thu • 8:00a–6:00p / Fri • Closed

Houlka Medical 662-568-3316
106 Walker St • Houlka, MS 38850
Mon–Thu • 8:00a–4:45p / Fri • 8:00a–12:30p

Smithville Medical 662-651-4637
60021 Monroe St • Smithville, MS 38870
Mon, Wed, Thu • 8:00a–4:45p
Tue • 8:00a–8:00p / Fri & Sat • 8:00a–12:30p

Smithville In-house Pharmacy
Mon–Thu • 8:00a–4:45p
Fri & Sat • 8:00a–12:30p

Tremont Medical 662-652-3361
12725 Hwy 23 N • Tremont, MS 38876
Mon • 8:00a–8:00p / Tue–Thu • 8:00a–4:45p
Fri • 8:00a–12:30p

Tremont In-house Pharmacy 662-597-1800
Mon • 8:00–6:00 / Tue–Thu • 8:00–4:45
Fri • 8:00–12:30

Tupelo Medical & Behavioral 662-690-8007
499 Gloster Creek Vlg, Ste D1 • Tupelo, MS 38801
Mon–Thu • 8:00a–4:45p / Fri • 8:00a–12:30p

Nettleton Medical 662-963-5050
7230 Hwy 45 N, Ste B • Nettleton, MS 38858
Mon–Thu • 8:00a–4:45p / Fri • 8:00a–12:30p
Access Community Pharmacy 662-963-0171
M–F • 7:30–6:00 / Sat • 8:00–1:00

Pontotoc Main 662-489-3382
135 E Oxford St • Pontotoc, MS 38863
Mon–Fri • 7:30a–4:00p



accessfhs.com

All Access Family Health clinics are deemed a Federal Tort Claims Act (FTCA) facility.

Access

COMMUNITY HEALTH SERVICES



Patient Centered Medical Home

It's All About **You!**





Welcome

TO YOUR NEW HOME

A Patient Centered Medical Home (PCMH) is a better way of providing **total** healthcare. You're invited into our home, not as a guest, but as a **family member**. You'll be a part of a team led by your doctor or nurse practitioner that includes healthcare professionals and others you may want, such as family members or trusted friends.

together

Your Responsibilities in a PCMH

- Keep us informed if you can't keep an appointment. A simple call is all it takes.
- Communicate with your healthcare team. Bring a list of any questions to your appointment.
- Bring your medicine bottles or a **current** list of meds, vitamins, any nutritional supplements, or home remedies.
- Have a clear understanding of your treatment goals and future health goals. If you don't understand something, please tell us.
- Contact us with your health concerns. We're just a phone call or portal message away.
- Tell us when you get care from somewhere else, like another doctor, ER, or specialist, so we're fully updated.
- Select who you'd like to be your primary care provider (tell us the doctor or nurse practitioner you'd like to see).
- Be involved in your treatment plan, specialist referrals, and coordination of care.

Our Responsibilities in a PCMH

- We provide convenient office hours, including same day appointments, whenever possible.
- We provide instructions on how to get care when we're not open, like through the patient portal.
- We listen to your questions and concerns, and support your in achieving your self-management goals.
- We coordinate your overall care, refer you to trusted specialists (if needed), and follow up with those specialists afterward.
- We provide care based upon recognized clinical guidelines from trusted sources, such as the American Diabetes Association and American Heart Association.

medical home team

Your **Access Family Team** will coordinate your care across the entire healthcare system:

- Referrals to specialists
- Hospital admissions
- Home health
- Nursing home
- Other community-based services

"Patient Centered"

means you are at the center of your healthcare. You are the MVP on the team, and we want to provide you with the tools and knowledge needed so you can make the wisest decision with your overall health.

